

## Central LHIN - Stocktake Performance Summary - November 2013

Performance Legend	
The result has met the target.	
The result does not meet the target for this indicator but has improved from baseline.	
The result does not meet the target for this indicator and has not improved from baseline.	
No Target	

Stocktake Category	Indicators	Indicator Type*	Central LHIN Target	Central LHIN Performance	ONT Performance	Better than ONT?	LHIN Ranking**
Increase ER Capacity/Performance	90P ER LOS for Admitted Patients (Q2 13/14)	MLPA/P4R	30.00	26.85	26.00		9 <sup>a</sup>
	90P ER LOS for Non-Admitted Complex Patients (Q2 13/14)	MLPA/P4R	7.00	6.68	6.92	✓	4
	90P ER LOS for Non-Admitted Minor/Uncomplicated Patients (Q2 13/14)	MLPA/P4R	4.00	3.58	4.02	✓	1 <sup>b</sup>
	90P Time to Inpatient Bed (Decision to Admit to Left ER) (Q2 13/14)	P4R	No Target	19.5 - Improved from Baseline	19.3***		8
	90P Time to Physician Initial Assessment (Q2 13/14)	P4R	No Target	2.7 - Improved from Baseline	3.1***	✓	3 <sup>a</sup>
	Percent positive rating to the patient satisfaction survey question: "Overall, how would you rate the care you received in the Emergency Department" (Q4 12/13)		No Target	77% - Has not improved from Baseline	N/A		
	Number of ER Unscheduled Visits by quarter per 1000 population (Q1 13/14)****		No Target	66	104	✓	1 <sup>a</sup>
	NLOT - Unscheduled ER visits/1,000 active LTC residents - High Acuity (Q1 13/14)		No Target	195 - Improved from Baseline	N/A		
	NLOT - Unscheduled ER visits/1,000 active LTC residents - Low Acuity (Q1 13/14)		No Target	14 - Improved from Baseline	N/A		
	NLOT - # of Unscheduled ER Visits/1,000 active LTC residents resulting in an inpatient admission (Q1 13/14)		No Target	96 - Improved from Baseline	N/A		
Improve Bed Utilization	Percentage ALC Days (Q1 13/14)	MLPA/HL	15.00%	13.87%	13.91%	✓	9
	Number of Days from ALC designation to discharge by discharge destination (90th percentile days) (Q2 13/14)		No Target	27	N/A		
	90P Time for CCAC In-Home Services - Application from Community Setting to first CCAC Service (excluding case management) (Q1 13/14)	MLPA/HL	28	34	33		8
Reduce Repeat ER Visits within 30 Days for Mental Health and Substance Abuse	Repeat Unplanned ER Visits within 30 days for Mental Health conditions (Q1 13/14)	MLPA	17.00%	18.57%	19.31%	✓	8
	Repeat Unplanned ER Visits within 30 days for Substance Abuse conditions (Q1 13/14)	MLPA	20.70%	24.92%	32.37%	✓	4
Excellent Care for All	30 Day Readmission Rate for selected CMGs (Case Mix Groups) (Q4 12/13)	MLPA/HL	15.00%	14.97%	15.88%	✓	4
	Proportion of Primary Unilateral Hip Joint Replacement patients discharged home (Q1 13/14)		No Target	86.60%	N/A		
	Proportion of Primary Unilateral Knee Joint Replacement patients discharged home (Q1 13/14)		No Target	83.50%	N/A		
	Average Length of Stay (days) of primary unilateral Hip Joint Replacement patients discharged home (Q1 13/14)		No Target	3.4	N/A		
	Average Length of Stay (days) of primary unilateral Knee Joint Replacement patients discharged home (Q1 13/14)		No Target	3.5	N/A		
Surgical and Diagnostic Imaging Wait Times	Percent of priority IV cases completed within access target (84 days) for Cancer surgery (Q2 2013/14) ~	MLPA	90.00%	98.73%	93.62%	✓	2
	Percent of priority IV cases completed within access target (182 days) for Cataract surgery (Q2 2013/14) ~	MLPA	90.00%	99.93%	93.91%	✓	1
	Percent of priority IV cases completed within access target (90 days) for Cardiac by-pass surgery (Q2 2013/14) ~	MLPA	90.00%	100.00%	96.00%	✓	1 <sup>b</sup>
	Percent of priority IV cases completed within access target (182 days) for Hip replacement (Q2 2013/14) ~	MLPA	90.00%	98.20%	86.47%	✓	1
	Percent of priority IV cases completed within access target (182 days) for Knee replacement (Q2 2013/14) ~	MLPA	90.00%	95.26%	83.48%	✓	2
	Percent of priority IV cases completed within access target (28 days) for MRI scans (Q2 2013/14) ~	MLPA	55.00%	30.86%	46.30%		11
	Percent of priority IV cases completed within access target (28 days) for CT scans (Q2 2013/14) ~	MLPA	85.00%	64.62%	76.19%		11
Supplementary	The Number of ALC open cases in hospital by Inpatient Service Acute and Post-Acute Care (overall LHIN, by hospital, and by discharge destination)						
	The Number of ALC Patients in hospital staying 30 days and longer by Inpatient Service Acute and Post-Acute Care (overall LHIN and by hospital)						
	Transitional Care Program (TCP) Average Length of Stay (ALOS) by Program Type						

### Notes

- \* MLPA=Ministry LHIN Performance Agreement; P4R=Pay for Results; HL=Health Links
- \*\* 1 = Best Performer, 14 = Worst Performer
- \*\*\* Based on ER Pay For Results Operational Report\_201309 (DoN)
- \*\*\*\* Based on Quarterly Stocktake Report Provincial View 111213
- ~ Revised indicators starting August 2013
- a Central LHIN tied with one other LHIN
- b Central LHIN tied with two other LHINs