

Central LHIN - Stocktake Performance Summary - February 2013

Performance Legend	
Result is within Acceptable Performance Range (within 10% of Target)	
Result not within Acceptable Performance Range but has improved from baseline	
Result not within Acceptable Performance Range and has not improved from baseline	
No Target	

Stocktake Category	Indicators	MLPA indicator?	Target	C LHIN Performance	ONT Performance	Better than ONT?	LHIN Ranking*
Increase ER Capacity/Performance	90P ER LOS for Admitted Patients (Q3 12/13)	✓	36	30.7	29.9		9
	90P ER LOS for Non-Admitted Complex Patients (Q3 12/13)	✓	7.0	7.1	7.1	✓	9
	90P ER LOS for Non-Admitted Minor/Uncomplicated Patients (Q3 12/13)	✓	4.0	3.6	4.1	✓	3
	90P Time to Inpatient Bed (Decision to Admit to Left ER) (Q3 12/13)		29.3**	23.6	22.9***		
	90P Time to Physician Initial Assessment (Q3 12/13)		No Target	2.8 - Improved from Baseline	3.2***	✓	3
	Percent positive rating to the patient satisfaction survey question: "Overall, how would you rate the care you received in the Emergency Department" (Q1 12/13)		No Target	82% - Improved from Baseline	N/A		
	Number of ER Unscheduled Visits by quarter per 1000 population (Q2 12/13)		No Target	65	~106****	✓	1 ^a
	NLOT - Unscheduled ER visits/1,000 active LTC residents - High Acuity (Q2 12/13)		No Target	178 - Improved from Baseline	N/A		
	NLOT - Unscheduled ER visits/1,000 active LTC residents - Low Acuity (Q2 12/13)		No Target	17 - Within 10% of Baseline	N/A		
	NLOT - # of Unscheduled ER Visits/1,000 active LTC residents resulting in an inpatient admission (Q2 12/13)		No Target	89 - Improved from Baseline	N/A		
Improve Bed Utilization	Percentage ALC Days (Q2 12/13)	✓	15%	15.2%	13.1%		11
	90P Time for CCAC In-Home Services - Application from Community Setting to first CCAC Service (excluding case management) (Q2 12/13)	✓	27	23	32	✓	3 ^a
	Number of Days from ALC designation to discharge by discharge destination (Q2 12/13)		No Target	30	N/A		
Reduce Repeat ER Visits within 30 Days for Mental Health and Substance Abuse	Repeat Unplanned ER Visits within 30 days for mental health conditions (Q1 12/13)	✓	17%	17.4%	18.3%	✓	8 ^a
	Repeat Unplanned ER Visits within 30 days for substance abuse conditions (Q1 12/13)	✓	18.7%	19.8%	30.1%	✓	1
Excellent Care for All	30 Day Readmission Rate for selected CMGs (Case Mix Groups) (Q1 12/13)	✓	15.0%	15.4%	16.4%	✓	4
	Proportion of Primary Unilateral Hip or Knee Joint Replacement patients discharged home (Q2 12/13)		90% +/- 9%	87.6%	N/A		
	Average Length of Stay (days) of primary unilateral Hip or Knee Joint Replacement patients discharged home (Q2 12/13)		4.4	4	N/A		
Surgical and Diagnostic Imaging Wait Times	90P Wait Time for Cancer Surgery (Q3 12/13)	✓	47	34	48	✓	1 ^a
	90P Wait Time for Cataract Surgery (Q3 12/13)	✓	100	89	138	✓	3
	90P Wait Time for Cardiac By-Pass Procedures (Q3 12/13)	✓	63	33	41	✓	3 ^a
	90P Wait Time for Hip Replacement (Q3 12/13)	✓	139	144	186	✓	4
	90P Wait Time for Knee Replacement (Q3 12/13)	✓	154	160	230	✓	3
	90P Wait Time for Diagnostic MRI Scan (Q3 12/13)	✓	90	57	80	✓	7
	90P Wait Time for Diagnostic CT Scan (Q3 12/13)	✓	30	27	28	✓	7 ^b
Supplementary	The Number of ALC open cases (in hospital) by Inpatient Service Acute and Post-Acute Care						
	The Number of ALC Patients in hospital staying 30 days and longer by Inpatient Service Acute and Post-Acute Care						
	Percentage of Hospital Inpatient Discharges before 11:00 am						
	Transitional Care Program (TCP) Average Length of Stay (ALOS) by Program Type						

* 1 = Best Performer, 14 = Worst Performer

** 10% Improvement on FY 11/12 baseline of 32.5 hours

*** Based on ER Pay For Results Operational Report_201212 (DoN)

**** Performance Available by LHIN but ONT n/a; calculated as an average from Quarterly Stocktake Provincial View Report

a Central LHIN tied with one other LHIN

b Central LHIN tied with two other LHINs